



JOB POSTING:
RESIDENTIAL COUNSELLING SUPERVISOR
(FULL-TIME: 5 DAYS/35 HOURS PER WEEK)

SONSHINE COMMUNITY SERVICES MISSION STATEMENT:

"Motivated by our Christian faith, our mission is to help women and children transform their lives."

Sonshine Community Services is a charitable organization bringing hope and healing to families in need for more than 40 years. We envision a community where women and children live safely in healthy families.

We are a multi-services organization:

- The Sonshine Centre is a residential shelter serving women and children fleeing family violence and abuse. The Centre is an integral part of Calgary's collaborative response to domestic violence, housing women with and without children who are at a high risk for serious injury or fatality.
- The Children's Centre is the first licensed full-time children's Centre of its kind in Canada. It meets the unique needs of children who have experienced domestic violence or other forms of emotional trauma.
- Sonshine Community Counselling exists to support individuals to build health within families and relationships. We offer ethical, client-centered and trustworthy counselling to community members, with the intent of removing barriers to access to professional counselling.
- Sonshine Family Day Homes provides home-based childcare throughout the city of Calgary. Our home-based programs are inclusive, regulated, safe and caring.

PURPOSE OF THE POSITION:

This full-time position primarily provides supervision and mentorship to the Residential Counselling Team and counselling support to clients. This includes program development, oversight, and support. This position requires an individual with positive supervision and role model capabilities, strong counseling, interpersonal skills, initiative, and personal management skills.

This position qualifies for health benefits and the salary will be commensurate with experience

DUTIES AND RESPONSIBILITIES:

- Manage and provide leadership support to the Residential Team.
- Develop and maintain team cohesiveness and a strong, positive working environment.
- Use or develop Feedback Informed Treatment supervision competencies and develop a Feedback Informed Culture in collaboration with the Director.
- Provide clinical support to the residential as well as community counselors.
- Provide regular individual and group supervision to promote a strengths-based, trauma informed and client centered approach.
- Ensure that program information and clinical records are maintained in an accurate, timely, professional, and confidential manner, and that client files are maintained in line with professional and ethical standards.
- Manage a small caseload and provide crisis and supportive counselling with the frequency and intensity according to the client's needs and presenting issues.



- Develop, implement, monitor, and evaluate a case plan with clients and work collaboratively with other service providers and Sonshine departments to foster continuity of care.
- Work in conjunction with Director of Residential and Community Services to coordinate training workshops, community agency tours and other educational opportunities for staff members.

QUALIFICATIONS AND SKILLS:

- Master's in Psychology, Social Work, Counselling, or related degree is required.
- Preferably 3 years of counseling supervisory experience in a clinical or shelter setting.
- Minimum of 5 years counseling experience preferably in the family violence or shelter environment.
- Excellent judgement and leadership in ethical decision making and standards of practice.
- Committed to continuous improvement with a lens on program innovation and Trauma-Informed Care.
- Passion to create and convey a vision.
- Strong flexibility skills with the ability to think and act quickly based on the situation.
- Experience leading and developing teams in a hybrid work culture.
- Strong organizational skills, counseling, and coaching skills with a growth-oriented mindset.
- Initiative taker with excellent interpersonal skills, and personal/time management skills.
- Experience with outcomes and evaluations.
- Strong Communication skills especially in listening and speaking.
- Strong working knowledge of Microsoft office and Virtual platforms.

REQUIREMENTS:

- Current Police and Vulnerable Sector Check (completed within the last 6 months)
- Current Child Intervention Record Check (completed within the last 6 months)
- Professional registration with Alberta College of Social Workers, or an equivalent governing body required.
- Must be able to provide 2 professional references

WORK ETHIC EXPECTATIONS:

- Ability to work independently and within a hybrid team environment and to collaborate in a professional manner with staff, clients, and members of the public.
- Excels working collaboratively with partners and stakeholders, cultivating a healthy team environment.

PLEASE SUBMIT YOUR RESUME AND COVER LETTER TO THE EMAIL BELOW.

APPLICATION DEADLINE: OPEN UNTIL FILLED

Bridget Obafemi
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Sonshine Community Services is an equal opportunity employer. We thank all applicants for their interest, however, only those selected for an interview will be contacted.